

SYSTEM ENVIRONMENT REQUIREMENTS

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1 GENERAL INFORMATION

Hermes Medical Solutions' software have been verified on systems with the specifications described in this document. For questions regarding other combinations, please contact the support service, see *Contact Information*.

Hermes Medical Solutions welcomes feedback from readers of this manual, please report any errors in content or typography and suggestions for improvements to our support, see *Contact Information*.

NOTE: It is the customer's responsibility to install and maintain anti-virus software on the server and client computers and apply the necessary protection against potential threats.

1.1 Warning



Only properly trained service personnel of Hermes Medical Solutions, or an authorized dealer, shall perform installations, and service of this product.



No other, than Hermes Medical Solutions approved, applications shall be installed on the computer device for which Hermes Medical Solutions applications are intended to be used. Use of other applications may result in impaired performance and, in the worst case, incorrect output data.

2 VERIFIED SYSTEM COMBINATIONS

For all our products - Hermes licensing software: ExplorerPWD V4.6.2 or later.
All graphic cards (GPU) mentioned below are from NVIDIA®.

2.1 Workstations

Operating System	Graphics Card	Resolution	Multimonitor
Microsoft® Windows 10 (64bit)	RTX™ A2000 (6GB 12GB)	1920 x 1200@60Hz Maximum tested: 2560x1440@60Hz	Maximum tested multimonitor: 2 monitors with resolution 1920x1200@60Hz

CPU: Intel®

RAM: Minimum 16GB

2.2 Application Servers

Operating System	Graphics Card
Microsoft® Server 2016	Quadro RTX™ x000

CPU: Intel®

RAM: Minimum 64GB

Citrix VDA: Citrix Virtual Apps 7 1912 LTSR (at least CU2)
Citrix Virtual Apps 7 2203 LTSR (at least CU2) (recommended)

2.3 Application Server Clients

Monitor Resolution: Maximum tested resolution: 1920x1200@60Hz

Remote Access: Citrix Workspace app 1912 LTSR (at least CU7)
Citrix Workspace app 2203.1 LTSR (at least CU2) (recommended)
No other remote access software should be installed

Network speed: Minimum 100 Mbps (recommended 1Gbps)

3 CONTACT INFORMATION

Contact any of the addresses below for service, support or if you have any other questions.

3.1 Manufacturer contact information



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3.2 Representatives

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